

# COMPANY OVERVIEW

Founded in 1970, Willamette Dental Group is the largest multi-specialty group dental practice in the Pacific Northwest, serving more than 450,000 members at nearly 50 dental practices throughout Washington, Idaho and Oregon.

### A FOCUS ON PREVENTION

Our treatment philosophy is centered on proactive dental care. This means we focus on preventing disease rather than treating it surgically. We achieve this by practicing evidence-based dentistry—evaluating each patient's individual circumstances and oral health scientifically then creating a personalized treatment plan.

# TECHNOLOGY TO ADVANCE PATIENT CARE

Willamette Dental Group utilizes electronic dental records and digital radiography to create a platform for our providers to standardize clinical decisions, track diagnoses and allow us to measure and track patient outcomes.

#### **INVESTING IN RESEARCH**

At Willamette Dental Group, we use the latest cuttingedge science to make our patients healthier. We currently partner with UCSF on research studies related to caries and periodontal disease risk management and with Harvard, University of Texas and others on the implementation of a diagnostic coding system for dental diagnoses and treatment—the first of its kind.



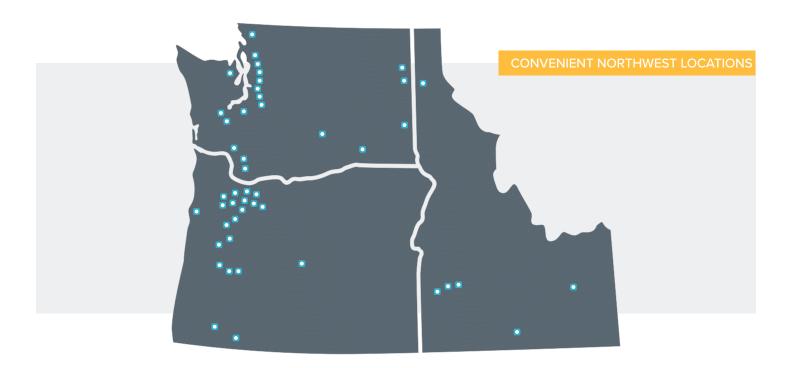
GENERAL DENTISTRY /
ORTHODONTICS / PERIODONTICS /
ENDODONTICS / ORAL SURGERY

### CONVENIENT, EASY ACCESS

With nearly 50 dental practice locations across three states, Willamette Dental Group delivers quality, state-of-the-art dental care for patients.

#### HAPPY & HEALTHY PATIENTS

Willamette Dental is dedicated to exceeding patient expectations and we are proud to say that 9 out of 10 patients would highly recommend Willamette Dental to their family and friends as measured by our independent patient experience survey through industry leader, NRC Health.



## PLAN OVERVIEW

### SIMPLE BENEFITS THAT BRING VALUE

With no maximums\*, no deductibles and predictable copays for all covered services, patients can plan for their care and treatments rather than being surprised by a bill based on unknown fees and percentages after the fact.

### STANDARD PLAN BENEFITS

- No Annual Maximum\* / No Deductibles / No Waiting Periods
- Predictable, Low Copays on Basic and Major Services
- Adult and Child Orthodontia \$2,500 Co-pay (example)
- Rich Benefit Designs Offered as a Dual Option May Reduce Current PPO Plan Experience
- Implant Coverage Included on Plans

#### willamettedental.com

\*Benefits for TMJ, implant surgery, and orthognathic surgery have a benefit maximum, if covered.

Plans in Oregon underwritten by Willamette Dental Insurance, Inc., plans in Washington underwritten by Willamette Dental of Washington, Inc., and plans in Idaho underwritten by Willamette Dental of Idaho, Inc. Dental services provided by Willamette Dental Group, P.C.

## SUMMARY OF BENEFITS

Hospitality Industry Health Insurance - WA742 - 1/1/2025



COVERED BENEFITS	High Option	Low Option
Annual Maximum	No Annual Maximum <sup>*</sup>	No Annual Maximum*
Deductible	No Deductible	No Deductible
General or Orthodontic Office Visit	You Pay \$20 per Visit	You Pay \$30 per Visit
DIAGNOSTIC & PREVENTIVE SERVICES		
Routine & Emergency Exams	Covered at 100%	Covered at 100%
X-rays	Covered at 100%	Covered at 100%
Teeth Cleaning	Covered at 100%	Covered at 100%
Fluoride Treatment	Covered at 100%	Covered at 100%
Sealants (per Tooth)	Covered at 100%	Covered at 100%
Head and Neck Cancer Screening	Covered at 100%	Covered at 100%
Oral Hygiene Instruction	Covered at 100%	Covered at 100%
Periodontal Charting	Covered at 100%	Covered at 100%
Periodontal Evaluation	Covered at 100%	Covered at 100%
RESTORATIVE DENTISTRY		
Fillings	You Pay a \$30 Copay	You Pay a \$35 Copay
Porcelain-Metal Crown	You Pay a \$300 Copay**	You Pay a \$400 Copay**
PROSTHODONTICS		
Complete Upper or Lower Denture	You Pay a \$400 Copay**	You Pay a \$500Copay**
Bridge (per Tooth)	You Pay a \$300 Copay**	You Pay a \$400 Copay**
ENDODONTICS & PERIODONTICS		
Root Canal Therapy - Anterior	You Pay a \$150 Copay	You Pay a \$250 Copay
Root Canal Therapy - Bicuspid	You Pay a \$225 Copay	You Pay a \$275 Copay
Root Canal Therapy - Molar	You Pay a \$300 Copay	You Pay a \$325 Copay
Osseous Surgery (per Quadrant)	You Pay a \$350 Copay	You Pay a \$400 Copay
Root Planing (per Quadrant)	You Pay a \$115 Copay	You Pay a \$115 Copay
ORAL SURGERY		
Routine Extraction (Single Tooth)	You Pay a \$20 Copay	You Pay a \$35 Copay
Surgical Extraction	You Pay a \$175 Copay	You Pay a \$160 Copay
ORTHODONTIA TREATMENT		
Pre-Orthodontia Treatment	You Pay a \$150 Copay***	You Pay a \$150 Copay***
Comprehensive Orthodontia Treatment	You Pay a \$1,500 Copay	You Pay a \$3,000 Copay
DENTAL IMPLANTS		
Dental Implant Surgery	Implant benefit maximum of \$1,500 per calendar year	Implant benefit maximum of \$1,500 per calendar year
MISCELLANEOUS		
Local Anesthesia	Covered at 100%	Covered at 100%
Dental Lab Fees	Covered at 100%	Covered at 100%
Nitrous Oxide	You Pay a \$40 Copay	You Pay a \$40 Copay
Specialty Office Visit	You Pay \$30 per Visit	You Pay \$30 per Visit
Out of Area Emergency Care Reimbursement	You pay charges in excess of \$100	You pay charges in excess of \$100

Benefits for TMJ, implant surgery, and orthognathic surgery have a benefit maximum, if covered. "Dental implant-supported prosthetics (crowns, bridges, and dentures) are not a covered benefit. "Copay credited towards the Comprehensive Orthodontia Treatment copay if patient accepts treatment plan.

#### Underwritten by Willamette Dental of Washington, Inc.

Presented are just some of the most common procedures covered in your plan. The certificate of coverage contains a complete description of covered benefits and copays.

Administrative Office: 6950 NE Campus Way, Hillsboro, OR 97124 028P-WA(7/20)a

### EXCLUSIONS AND LIMITATIONS



This is only a summary. The certificate of coverage contains a complete description of the limitations and exclusions.

#### **Exclusions**

- · Bone grafting.
- Bridges, crowns, dentures, or prosthetic devices requiring multiple treatment dates or fittings if the prosthetic item is installed or delivered more than 60 days after termination of coverage.
- The completion or delivery of treatments or services performed or initiated prior to the effective date of coverage.
- Cone beam CT X-rays and tomographic surveys.
- Dental implant-supported prosthetics or abutment-supported prosthetics (crowns, bridges, and dentures).
- A dental implant surgically placed prior to the member's effective date of coverage that has not received final restoration or a dental implant for treatment of a primary or transitional dentition.
- Endodontic therapy completed more than 60 days after termination of coverage.
- Eposteal, transosteal, endodontic endosseous, or mini dental implants.
- Exams or consultations needed solely in connection with a service not listed as covered.
- Experimental or investigational services and related exams or consultations.
- Full mouth reconstruction, including the extensive restoration of the mouth with crowns, bridges, or implants; and occlusal rehabilitation, including crowns, bridges, or implants used for the purpose of splinting, altering vertical dimension, restoring occlusions or correcting attrition, abrasion, or erosion.
- Hospitalization care outside of a dental office for dental procedures, physician services, or facility fees.
- Maintenance, repair, replacement, or completion of an existing implant that was started or placed by a nonparticipating provider without a referral from a Willamette Dental Group provider.

- Maintenance, repair, replacement, or completion of an existing implant that was started or placed prior to the member's effective date of coverage.
- · Maxillofacial prosthetic services.
- · Nightguards.
- Orthognathic surgery, unless listed as covered in the contract.
- · Personalized restorations.
- Plastic, reconstructive, or cosmetic surgery and other services, which are primarily intended to improve, alter, or enhance appearance.
- Prescription and over-the-counter drugs and pre-medications.
- Provider charges for a missed appointment or appointment cancelled without 24 hours prior notice.
- Replacement of lost, missing, or stolen dental appliances; replacement of dental appliances that are damaged due to abuse, misuse, or neglect.
- · Replacement of sound restorations.
- Services and related exams or consultations that are not within the prescribed treatment plan or are not recommended and approved by a Willamette Dental Group dentist.
- Services and related exams or consultations to the extent they are not necessary for the diagnosis, care, or treatment of the condition involved.
- Services by any person other than a licensed dentist, denturist, hygienist, or dental assistant.
- Services for the diagnosis or treatment of temporomandibular joint disorders, unless listed as covered in the contract.
- Services for the treatment of an injury or disease that is covered under workers' compensation or that are the employer's responsibility.
- Services for treatment of injuries sustained while practicing for or competing in a professional athletic contest.
- Services for treatment of intentionally self-inflicted injuries.

- Services for which coverage is available under any federal, state, or other governmental program, unless required by law.
- Services not listed as covered in the contract.
- Services where there is no evidence of pathology, dysfunction, or disease other than covered preventive services.

#### Limitations

- If alternative services can be used to treat a condition, the service recommended by the Willamette Dental Group dentist is covered.
- Services listed in the contract, which are provided to correct congenital or developmental malformations which impair functions of the teeth and supporting structures will be covered for dependent children if dental necessity has been established.
- The retreatment of root canal therapy performed by a Willamette Dental Group dentist will be covered as part of the initial treatment for the first 24 months.
   The retreatment of root canal therapy performed by a non-participating provider will be subject to the applicable copays.
- General anesthesia is covered with the copays specified in the contract, if: performed in a dental office, provided in conjunction with a covered service, and dentally necessary because the enrollee is under the age of 7, developmentally disabled, or physically handicapped.
- The services provided by a dentist in a hospital setting must meet the requirements in the contract to be covered.
- The replacement of an existing denture, crown, inlay, onlay, or other prosthetic appliance is covered if the appliance is more than 5 years old and replacement is dentally necessary.
- Crowns, casts, or other indirect fabricated restorations are covered only if dentally necessary and if recommended by the Willamette Dental Group dentist.